

Information about participation in the Norwegian Quality Registry for Pain Management

You are receiving this information because you have been referred to the acute pain service at a hospital in Norway. Information about the treatment you have received from the acute pain service, or that your doctor has been advised of, is collected and processed in the National Quality Registry for Pain Management (SmerteReg).

You may at any time object to your data being disclosed to the register. Here you will find information about how SmerteReg processes data about you, which rights you have and how you can exercise these rights. If you have any questions after reading this information, please contact SmerteReg. Our contact information can be found at the bottom of the page.

What is SmerteReg?

SmerteReg is a national medical quality registry that collects information about patients who, in connection with illness, surgery or injury, have been referred to pain management teams at hospitals in Norway. The overall purpose of the Registry is to increase the quality of the treatment provided by pain management teams. As the data controller, the Helse Bergen Hospital Trust will ensure that privacy rights are safeguarded at all times.

Which information is available about me in SmerteReg?

SmerteReg contains information about you for the period during which you or your doctor or therapist have had contact with the acute pain service. Examples of information in the Registry are:

- General information: Name, personal identity number, address, gender. The National Population Registry will be used to ensure correct personal data.
- Health Information: When, where, why and how your pain management have taken place. This includes, e.g., information about which drugs you have used and which further treatment is recommended.

The information about you is retrieved from your medical records and directly by conversation with you and/or your doctor or the treating physician. You will also be asked to answer various questionnaires.

What happens to the information collected about you?

Information about you is stored electronically and secured against access by unauthorized personnel. Information which may identify you directly, such as your name and personal identity number, are stored separately from the other information in the Registry. Only authorized personnel have the opportunity to find your name and personal identity number. Everyone who processes your personal data is subject to the duty of confidentiality. The data is stored and used for as long as the Registry is in operation, in accordance with applicable laws and regulations and with respect for privacy.

Disclosure of personal data and linking to other registries

It will not be possible to identify you in reports from SmerteReg. Information in SmerteReg may be disclosed and used for research projects that have received approval from the Regional Committees for Medical and Health Research (REC), the data protection officer at the research institution (head of research) or the Norwegian Data Protection Authority.

In connection with various research projects or to ensure that the information in SmerteReg is complete and correct, it may be necessary to obtain information from other public records. Every time links are made to other registries, notification of this will be posted on our website <https://helse-bergen.no/smertereg>.

Registries from which it may be relevant to obtain information are: the Birth Registry, the Cause of Death Registry, the Cancer Registry, the Norwegian Prescription Database, the Norwegian Patient Registry (NPR), FD Trygd, the Armed Forces Health Registry, the Directorate of Taxes' databases, Statistics Norway registries, the National Arthroplasty Registry, HUNT and Biobank, the Tromsø Study and Biobank, the Norwegian Neck Registry for Degenerative Conditions, the Norwegian Quality Registry for Spine Surgery and Pain Out.

Your right to be omitted (reservation), to access the information, have incorrect information corrected, and deletion

You do not need to take any action unless you wish to reserve yourself against having data about you stored in SmerteReg. If you choose to opt out, information about you in the registry will be deleted. This will not affect your treatment.

However, the Helse Bergen Hospital Trust will still process information to ensure that people who have opted out will not be included again. De-identified data, which has already been used in research projects, cannot be deleted. You can at any time demand access to the information SmerteReg has stored about you and who has had access to it. If you believe that the information about you is incorrect, you can ask to have it corrected or deleted. You can send a complaint to the Norwegian Data Protection Authority or the Norwegian Board of Health Supervision if your health information have not been processed in accordance with health regulations or other relevant regulations.

How can you opt out?

You can opt out by logging on to <https://helsenorge.no/>. You can also contact SmerteReg by phone (55 97 55 60) or by filling out the paper [Reservation Form](#) and send it by conventional mail to SmerteReg. Procedure for reserving oneself is available on SmerteReg's website: <https://helse-bergen.no/nasjonalt-kvalitetsregister-for-smertebehandling/pasientinformasjon-ved-smertereg>

If you are going to send personal data electronically, we encourage you to use the secure message exchange platform used by the Helse Bergen Health Trust: <https://helse-bergen.no/om-oss/kontaktinformasjon#edialog--for-secure-sending-of-e-post-via-id-porten>

You may contact the Data Protection Officer if you have general questions about your rights (by phone 55 97 55 58) or by e-mail: personvernombudet@helse-bergen.no

[Privacy Statement for Helse Bergen Health Trust \(helse-bergen.no\)](#)

Yours truly,

National Quality Registry for Pain Management